Zurich Insurance plc NfD · Postfach 90 04 10 · 60444 Frankfurt am Main

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To whom it may concern

Zurich Insurance plc Niederlassung für Deutschland Direktion Frankfurt

Postfach 90 04 10 60444 Frankfurt am Main

www.zurich.de

02 October 2019

Cost Coverage Declaration for the benefit of handling and transfer service providers ("Providers") who perform travel services for Thomas Cook GmbH (and its subsidiaries), whose travel services are secured in favor of their travelers with a departure date from their respective origin no later than 23 September 2019 by Zurich Insurance plc Niederlassung für Deutschland according to a so called 'Sicherungsschein' travel certificate

Dear Sirs,

We, Zurich Insurance plc Niederlassung für Deutschland ("Zurich"), refer to the insolvency insurance cover according to section 651r of the German Civil Code that Zurich has provided for package tour travelers and compiled services travelers of the German subsidiaries ("TC Germany") of Thomas Cook plc.

Zurich herewith declares the following:

Within the scope of legal and contractual obligations in terms of repatriation of TC Germany's package tour customers Zurich agrees to cover costs which are contractually agreed between TC Germany and its Providers for TC Germany's travelers who departed from their respective origin prior or on 23 September 2019 and being still abroad. This Cost Coverage Declaration only relates to handling and transfer service costs at rates and scope of services as originally contractually agreed between the respective Providers and TC Germany.

Zurich is to receive all data to immediately proceed the payments guaranteed under this document.

## This cost coverage declaration is subject to the following conditions:

 This Cost Coverage Declaration is only valid in respect of handling and transfer services for compiled travel and package travel tours that have exclusively been booked with TC Germany (only holiday packages).

Bankverbindung: Deutsche Bank AG, Frankfurt/M., IBAN: DE11 5007 0010 0093 7789 02, BIC: DEUTDEFFXXX Zurich Insurance plc Niederlassung für Deutschland Verwaltungsratsvorsitzende: Amanda Blanc Hauptbevollmächtigter der Niederlassung: Dr. Carsten Schildknecht Sitz der Niederlassung: Frankfurt/Main (Registernr. HRB 88353), Platz der Einheit 2, 60327 Frankfurt/Main Rechtsform der Gesellschaft (Zurich Insurance plc.): public company limited by shares (Aktiengesellschaft nach irischem Recht), Hauptsitz: Dublin (Irland) Companies Registry Office (entspricht dem dt. Registergericht) Registernr. 13460, UStID-Nr. DE815195011 Vers.St-Nr. 807/V90807020227 Vertretung der Gesellschaft: Neil Freshwater (Chief Executive Officer)

- 2. This Cost Coverage Declaration is only valid in destinations without any DER Touristik commitment in respect of handling and transfer services for the benefit of TC Germany package tour customers.
- 3. This Cost Coverage Declaration is being issued without acceptance of any legal obligation. Zurich explicitly reserves all rights, e.g recourse claims.
- 4. The acceptance of any payment under this Treatment Guarantee by Providers shall be considered as an assignment of the underlying claims from the Providers to Zurich.

With kind regards

Horst Nussbaumer

Dr. Christoph Lueer